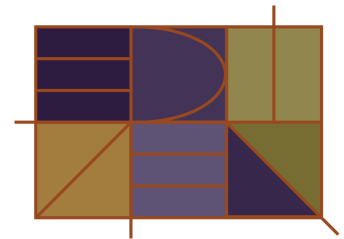




Mastering the Art of Business through Workforce Training



EDIZEN

Workshop

Improving Communication: A Team Approach

Summary

In today's workplace, effective communication is the key to the success of the entire organization. From setting goals, to providing feedback and establishing work policies, effective communication is the common thread which keeps employees productive and satisfied. The objective of this workshop is to help groups improve their ability to communicate effectively. Through well structured and interactive exercises, members discuss how, when and why groups communicate. Participants practice group conversations and giving and receiving feedback. Simulated learning activities help participants learn about group process and communication.

Format

Half day workshop

Target Audience

Up to 20 employees from intact work groups or teams including group leader, manager or supervisor

Topics Covered and Learning Objectives

- Understanding personality types and communication types
- Learning about communication and conflict
- Making decisions
- Comprehending communication and change
- Learning listening skills
- Managing meetings
- Giving and receiving feedback
- Understanding team models

Edizen's experienced facilitators consistently receive the highest evaluations for delivering workshops that are interactive and meaningful.

Contact Edizen today

to learn more about how we can help you and your organization meet your goals.

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